LAUREN E. KAY writer, designer, other*

laurenekay@me.com www.laurenekay.com www.lettersfromlauren.com

EXPERIENCE

Associate Store Manager, J. Crew

- Exceeding sales goals for the year (Q1 up 65% to LY, Q2 up 87% to LY, Q3 up 45% to LY to date)
- Execute all Human Resource initiatives for the store and its employees, including hiring and training Manage staff of thirty employees; responsible for sales initiatives, shrink, store functions and
- oversight of daily productivity
- Liaise with our corporate partners to achieve company goals
- Provide superior customer service utilizing extensive product knowledge; resolve client issues

Consultant, Pink on Palmer

- Enhance sales through trend identification and visual merchandising
- Liaison for press inquires, marketing opportunities and special events
- Attend trade shows as a shop representative

Director of Stationery, The Wedding Library

- Responsible for sales generation and client retention in a luxury retail environment
- Managed cross-selling opportunities throughout the The Wedding Library platform
- Implemented invoicing system for wholesalers and clients

Business Development Analyst, De Novo Legal

- Responsible for generating new business in the New York metropolitan area
- · Served as a relationship manager for blue-chip clients
- Supported a team of seven Business Development Mangers across the country

Associate Editor, Travel + Leisure Golf

- Edited five-page lifestyle section and two regular columns
- · Generated, assigned, researched and wrote stories on a variety of topics—fashion, lifestyle, travel
- Assisted with photo shoots from conceptualization to prop shopping to on-set styling
- · Represented the magazine on national and local television broadcasts and at press events

Research Assistant, David Hajdu (author)

- · Researched relevant history for a non-fiction book, The Ten Cent Plague
- · Verified quotes and facts using libraries, microfilm and historical government records

Intern. Sotheby's Inc.

- · Assisted with exhibitions and auctions; addressed client issues
- · Researched artist information, organized client files and out-dated auction materials

FREELANCE

Brand Identity, 2010-present

· Create logos and cohesive identities for individuals and organizations

C.Wonder, October 2011

• Researched and wrote product content for in-store 'smart shelf'; highlighted trends, popular-culture, and design elements

HBO's Treme, May 2011

• Wrote mobile app content; covered New Orleans neighborhoods, food, drinks, and cultural slang

InStyle, November 2010

Contributed to "Best Of The Web"–Save Money Online, Apps for Saving, Home, Entertaining, Kids

EDUCATION

Parsons, The New School

Certificate in Graphic + Digital Design

Syracuse University

Bachelor of Arts, Cum Laude Dual Major: S.I. Newhouse School of Public Communications; Magazine Journalism College of Arts and Sciences; Art History International Programs Abroad

London, UK • 2005

Syracuse, NY • 2005

New York, NY • 2010-2012

*blogger, photographer, visual merchandiser, taste maker, researcher, + sales associate

SOFTWARE

Adobe: Illustrator, Photoshop, InDesign, Bridge, InCopy, Lightroom Microsoft Office: Word, Excel, PowerPoint

New York, NY • 2005-2006

New York, NY • 2004

New York, NY • 2010

Larchmont, NY • 2004-present

New York, NY • 2011-present

New York, NY • 2009-2010

New York, NY • 2005-2009